

Paseo de las Garzas #168 | Puerto Vallarta, Jalisco 48321 | México
Phone: 011-52-322-22-62000 | Fax: 011-52-322-22-62022
www.vioresorts.com



Amenities and Activities

Resort

Bar
Barbecue
Beach
Fitness Center
Hot Tub (Outdoor)
Laundry Facilities
Pool (Outdoor)
Restaurant
Shuffleboard
Wi-Fi (Free)

Local

Beach
Fishing
Golf Course
Horseback Riding
Marina
Massages
Movie Theater
Parasailing
Restaurants
Water Park
Water Sports
Whale Watching (Winter)

Concierge

The Concierge/travel agency located in the resort lobby can book tours and activities. Contact concierge.vt@vallartatorre.com

Know Before You Go

Before you leave on vacation check the 'Know Before You Go' and 'What's Your Fun' pages, on the VI website, for the most up-to-date information and fellow travelers' recommendations specific to this resort.

Occupancy

1 Bedroom: 4-Person Limit
2 Bedroom: 6-Person Limit
4 Bedroom Penthouse: 8-Person Limit

Reminders

- Occupancy limits apply to all ages, including infants. A fine will be assessed for non-compliance.
- Units are randomly assigned. No specific request can be taken.
- Mid-stay cleans only occur for stays of nine nights or more. Additional maid service will be charged at current rates.
- There is NO parking at the resort. Free parking is available on the city streets.
- Smoking (tobacco or cannabis, including electronic-cigarettes) is prohibited in all VI condos as well as on the lanais, decks and balconies. Where available, a designated smoking area will be provided. A fine will be assessed for non-compliance.
- Pets are not allowed on property. A fine will be assessed for non-compliance.
- An "Accommodations/Lodging" tax will be collected upon arrival on a credit card. You can preview the taxes and other reservation costs online, by clicking on the '*Cost Calculator*' on the availability page.

Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

Check-in Information

Online check-in is available within 24 hours of your scheduled arrival.

Log in to www.vioresorts.com and click on "Check My Reservations".

Check-in Location: The check-in office is located in the lobby of the resort.

Office Hours:
24 hours a day/7 days a week

Check-in Time: 4:00 p.m.

Check-out Time: 11:00 a.m.

After Hours: If you check-in after hours, please see the security guard on duty at the main gate for keys and registration.

Deposit: A \$100.00 credit card authorization is required at check-in for all Owners and Guests. No cash accepted.

Unit Information

One Bedroom

King bed or 2 double beds, queen wall bed, ¾ bath (shower only).

One Bedroom EZ

King bed, queen wall bed, ¾ bath (shower only). Units are located on the 2nd floor of the tall tower and accessed by an elevator.

Two Bedroom

King bed, 2 double beds, queen wall bed, two ¾ baths (shower only). Units are located either on the ground floor of the tall tower, or in the small tower (accessed only by stairs), **exterior stairs and no elevator**.

Two Bedroom EZ

King bed, 2 double beds, queen wall bed, two ¾ baths (shower only). Units are located on the ground floor of the tall tower.

Two Bedroom Ocean Front Villas

King Bed, queen bed, Queen wall bed, two ¾ baths (shower only) and a powder room, **exterior stairs and no elevator**. Units located on the ground floor may not have a view of the ocean.

Four Bedroom Penthouse

3 King beds, 2 double beds, 1 full bath, three ¾ baths, 1 powder room, washer/dryer, hot tub.

Unit Amenities

All units are equipped with a full kitchen, TV, hairdryer, iron and ironing board, in room safe (free) and deck or patio. The units are equipped with seasonal air conditioning and ceiling fans. Shampoo and conditioner are not provided at the resort (in compliance with VI policy). Such small travel toiletries can be purchased at the front desk.

Unit Access: The one bedroom EZ units are located on the 2nd floor and are accessed by an elevator.

The two bedroom EZ units are located on the ground floor of the tall tower and do NOT have any ocean views.

The two bedroom Ocean Front Villas are accessed by exterior stairs. They are not suitable for guests with mobility issues.

General Information

Location

Vallarta Torre is in the city of Puerto Vallarta, approximately 3.8 kilometers (2 ½ miles) south of the international airport. The resort is located on the beach between the Krystal Vallarta and Crown Paradise Resort.

Transportation

- If ground transportation is desired to and from Vallarta Torre, it can be reserved and prepaid by calling VI Resorts at 1-800-755-3175. It must be arranged a minimum of five (5) work days in advance.
- Taxicab service is available from the airport. Look for the official transportation booth, where a ticket may be purchased.

Caution

“Free” taxi rides into town and/or “discounted tours” are often tied to a sales presentation or some other obligation.

Proof of Citizenship

Travel to and from the USA, Mexico and Canada via air, rail, or cruise will require a valid passport.

Minor Children Traveling to Mexico

If you are traveling alone with children, foreign border officials may require custody documents or notarized written consent from the other parent. Check with the embassy of your foreign destination before traveling.

Restaurant Jardin del Sol

Let us make your vacation unforgettable by preparing lunch or dinner in your unit. Contact concierge.vt@vallartatorre.com

Tours & Activities

For information on fiestas, romantic dinner on the beach, wedding planning, tourist attractions, fishing, cruise charters or more, please contact concierge.vt@vallartatorre.com

Sea Turtle Conservation Program

The staff at Vallarta Torre is proud to participate in the Bay of Banderas Sea Turtle Conservation Program. Each year during the nesting season (June-December), nesting grounds are established on the public beach by Vallarta Torre for the protection of thousands of eggs laid by turtles.

Currency Exchange

Effective, September 14, 2010 the Mexican government has capped the amount of US dollars that can be exchanged for pesos to: US \$1,500.00 per month and US \$300.00 in a single day. Most establishments require a passport to exchange dollars for pesos (including the VI Resorts).

Travelers' checks cannot be exchanged at the resort or at any local banks.

The measure DOES NOT AFFECT purchases made with credit/debit cards and the amount of cash taken from an ATM machine.